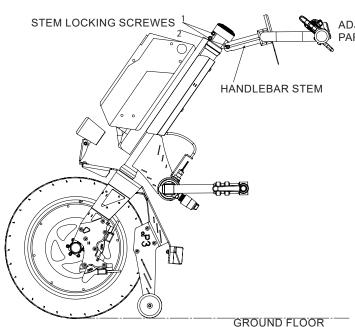
# User Manual

#### THANK YOU FOR CHOOSING PANDHORA PRODUCTS

Scan the QR to have always the updated user manual of the Ep3 electric add-on

# **BASIC INFORMATION EP3**

# HANDLEBAR STEM ADJUSTMENT BEST CONFIGURATION



PARALLEL TO THE GROUND FLOOR

For transport, the handlebar was rotated and lowered and some buttons has been rotated. Follow the instructions below to bring it back to the BEST CONFIGURATION:

- 1. Loosen the stem locking screw
- 2. Rotate the handlebar to the left in line with the wheel
- 3. Adjust the inclination of the handlebar until it is parallel to the ground plane
- 4. Tighten the handlebar stem locking screw with a torque of 12 Nm.
- 5. Rotate the buttons to the more comfortable position for the user and locking the screws.

### **BATTERY CHARGE**

It is recommended to keep the battery charged to get maximum autonomy at any time and maximum profit from the thruster, as the voltage is constantly high. Moreover, the battery life is prolonged because lithium, in all its forms, does not have the memory effect, so you can recharge even when the battery is partially discharged.

Do not leave the battery charger at 230 V for a long time after the end of its recharging cycle, green LED on. Follow the instructions below to recharge the battery:

- Switch the device on (by keeping the button " o " pressed for a long time)
- Remove the battery from the holder by turning the key and sliding the battery upwards
- Connect the charger plug to the 230V 50Hz power supply
- Remove the protective cap located on the side of the battery
- Connect the charger plug
- The led light on the side of the charger indicates its status:
  - Red-red: charging;
  - Light green: recharge 95% 0
  - Solid green: battery fully charged
- Once the battery is fully charged, first disconnect the plug from the power outlet and then the plug from the battery.



#### **MAINTENANCE**

Periodic maintenance guarantees the operation of the device in safety, reliability and efficacy. Insufficient maintenance does not guarantee the validity of the guarantee.

Carry out at least a bi-monthly (monthly suggested) check of the tire pressure of the front wheel. The tire inflation pressure is marked on the tire. A flat tire affects the smoothness of the vehicle.

Check the tightness of screws and fasteners monthly and after long journeys on uneven ground. Carry out a monthly check of the tightness of the fixing nuts of the wheel pins by a torque wrench set at 50Nm.

Check the correct functioning of the accelerator and brakes before each use.

Install only spare parts authorized by Pandhora Srl.

To replace the battery, wear components (brake system in general) and any other electrical component, contact exclusively Pandhora Srl authorized technicians.

#### **CLEANING**

Constant cleaning of the device, in all its parts, guarantees greater durability and better functionality.

#### **ADVICES**

- Before proceeding with the cleaning operations, switch off the device and disconnect the charger.
- Do not use abrasive substances, aggressive detergents and high-pressure cleaners.
- Clean the device with a soft and moistened cloth, to avoid the introduction of water. Use a common and non-aggressive cleanser.
- Dry the device carefully after a walk in the rain.
- If the device is smeared, soften the dirt and remove it; then carefully dry the device.
- Clean the outside of the whole device after each ride on muddy ground and clean at least once a month.
- Do not wash the parts with running water, be careful not to get the electrical parts wet (display, battery and thruster)
- Dry immediately with a soft cloth after washing.



# ATTACH/RELEASE BATTERY

# ATTACH:

- 1. Turn the key counterclockwise
- 2. Slide the battery along the tracks
- 3. Turn the key clockwise to activate the safety lock (padlock drawn on the lock)

# **RELEASE:**

- 1. Turn the key counterclockwise
- 2. Slide the battery upwards along the tracks

# **ACTIVATION BATTERY**





#### WARRANTY ACTIVATION

In order to protect users and distributors, we need assembly photos of EP3 like format below, thus allowing to activate the warranty.



From a low angle, take a photo of EP3 attached to but EP3 and Wheelchair Wheelchair from the side.



Photo 2 Take the same photo detached.



Photo 3 Take a photo of Wheelchair frontally.



Photo 4 Take an external close-up photo of the clamp's side.



Photo 5 Take a closeup inside photo of the clamp's side.

Please send photos to the emails below specifying lot number: info@pandhora.it

#### WARRANTY RULES AND CONDITIONS

The goods supplied by Pandhora srl are guaranteed in the terms and in the ways provided for by Legislative Decree n.24/02 implementing the Community Directive 99/44/CE, Legislative Decree 206/05 and Legislative Decree 170/21 implementing the EU directive 19/771. The products are guaranteed against manufacturing defects or for the quality of the material used for a period of 24 months starting from the date of delivery to the consumer. The effective date of the Warranty can be documented on the delivery note (DDT). The Warranty is expressly limited to the free repair or replacement of recognized defective parts. The Warranty applies on condition that the purchaser documents that the necessary periodic maintenance has been carried out correctly and in a timely manner



# THE WARRANTY DOES NOT APPLY

- when the defect is a direct or indirect consequence of accidents, falls, bumps, improper use.
- when the defect is a direct or indirect consequence of disassembly, repair or modifications carried out by unauthorized workshops or with non-original components.
- When the defect occurs or derives from causes not attributable to the seller / supplier of the product.

In such cases, the Guarantee is immediately void and all the costs of the intervention will be charged and invoiced to the Customer. The replacement of a part of the product or in any case any type of intervention carried out during the validity of the guarantee does not imply the extension of the guarantee itself.

# THE WARRANTY DOES NOT COVER

- routine maintenance, adjustments, programming and periodic checks
- the replacement of parts subject to normal wear due to the use of the aid.

List, purely indicative, of consumable parts not covered by the Warranty:

Tyres, inner tubes, wheel rings, single-piece wheels, batteries (12-month limited warranty), padded parts, upholstery, seat and backrest cloths, grips, knobs and pedals, straps, fuses, light bulbs, "Carbons" of the electric motors, pads, etc.

It is advisable to always check the goods upon receipt and in case of reservations, indicate them on the DDT.

#### REPAIR AND ASSISTANCE

During the warranty period, the intervention by Pandhora srl technicians will take place in the authorized office closest to the customer. The customer can resort to shipping. If during the intervention a lack of conformity is found, which is covered by the guarantee, the appropriate repairs or replacements will be carried out. If regular functioning or in any case the absence of conformity defects is found, the total costs of the intervention will be fully borne by the Customer. The interventions are understood to be carried out during normal working hours, excluding rest, holidays, public holidays and causes of force majeure. Visits and checks for simple maintenance and adjustments, requested by the customer, are subject to payment.

NO WARRANTY is recognized for damage caused by negligence, careless use and maintenance, tampering or incorrect maintenance by unauthorized personnel, failure to comply with the rules of use described in this Manual.

Grazie Team Pandhora